



**GOVERNMENT OF INDIA
MINISTRY OF FINANCE
INCOME TAX DEPARTMENT
OFFICE OF THE JOINT COMMISSIONER OF INCOME-TAX,
NON-CORPORATE RANGE – 22
NO. 7, RAMAKRISHNA STREET, TAMBARAM WEST, CHENNAI 600045
Email - chennai.addlcit.nc22@incometax.gov.in
Tele & Fax: 044 - 22261828**

F. No. JCIT/NCR-22/ASK/2018-19

Date: 03.01.2019.

TENDER NOTICE

Sealed tenders are invited in two separate sealed envelopes containing technical bid and financial bid from reputed contractors/firms for setting up of **Aayakar Seva Kendra (size 616 Sq. Ft. Approx)** at **INCOME TAX OFFICE, 2nd FLOOR, NO.7, RAMAKRISHNA STREET, TAMBARAM WEST, CHENNAI 600045**. The tender documents should be submitted to the **Joint Commissioner of Income Tax, Non-Corporate Range-22, 1st Floor, No.7, Ramakrishna Street, Tambaram West, Chennai 600045** on or before **18th January, 2019 (05:00 P.M)**. The details regarding terms and conditions and other documents can be obtained from the **Joint Commissioner of Income Tax, Non-Corporate Range-22, 1st Floor, No.7, Ramakrishna Street, Tambaram West, Chennai 600045** during the office hours on any of the working days.

Aayakar Seva Kendra is a single window concept to deliver on services mentioned in the 2010 Citizen's Charter of the Department including redressal of grievances. It has three functional units viz,

- 1) **'May I Help You' Counter for meeting the general inquiries of the tax payers**
- 2) **'Collection Counters' for receipts of Dak and paper returns and**
- 3) **'Facilitation Centre' for assisting the tax payers about PAN queries/providing return forms and other tax payer educational literature and assistance of tax return preparers (TRPs).**

The details can also be accessed on Department's website :

www.tninetax.gov.in

Sd./-
(**G. N. RAGHAVENDRA RAO**)
Joint Commissioner of Income-tax,
Non-Corporate Range-22, Chennai



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TENDER DOCUMENT

As a part of the Government of India's e-governance initiative, Aaykar Seva Kendra (ASK) is being created at the **Income-tax Office, 2nd Floor, No.7, Ramakrishna Road, Tambaram West, Chennai 600045**. The ASK shall be a computerized centre where facilities for filing of returns, applications and other correspondence, through the Income Tax Department's software, shall be available to the tax payers. The designs of the centre to be established, work flow, branding, material to be used have been standardized. A comprehensive document in this regard is available with this office which can be inspected during the office hours at the above address (STANDARD BRANCH LAYOUT AND SPECIFICATION BOOKLET FOR SEVOTTAM CENTRES).

MODE OF SUBMISSION OF TENDER

1. The sealed bids shall be addressed to the **Joint Commissioner of Income Tax, Non-Corporate Range-22, 1st Floor, No.7, Ramakrishna Street, Tambaram West, Chennai 600045**.
2. The bidders are required to submit duly filled Technical Bid and Financial Bid (Annexure - I & II). It should be written boldly on the top of the envelope (each in a separate envelope) as Technical Bid and Financial Bid. Both envelopes should be submitted in a single sealed cover duly addressed and superscribed with "Tender for Aaykar Seva Kendra, TAMBARAM"- Technical/Financial Bid as the case may be. The bidder will be shortlisted on the basis of their competence after opening the Technical Bid.
3. Technical Bid:
 - The Technical Bid should be as per Annexure-I and should be supported by the documents indicated in the said Annexure.

4. Financial Bid:
- The tender document, marked as Annexure II itself is a 'Financial Bid'.
 - The financial bid shall be given separately for civil work, interior and electrical work & electronic equipments, furniture &, fixtures, interior decoration and decorative items.
 - The financial bid should also include cost of shifting of offices in the space allocated to the ASK and other related work.
 - The financial bid shall be evaluated on the basis of cumulative total of all items of work.
5. Initially only the technical bid will be opened. The Financial bid will be opened, only if, the applicant is selected on the basis of technical bid.
6. Rates quoted should be all inclusive and no separate claims will be entertained towards delivery charges, taxes, etc.
7. The financial bid of only those bidders who are short listed on the basis of technical bid will be opened and the bid with lowest quotation amongst the opened bids will normally be approved. The final decision to approve a particular financial bid vests with the Local Implementation Committee.
8. The last date of receipt of sealed tender is **18th January, 2019 (05.00 P.M)**. The sealed tenders should be submitted to the **Joint Commissioner of Income Tax, Non-Corporate Range-22, 1st Floor, No.7, Ramakrishna Street, Tambaram West, Chennai 600045** between 10.00 Hrs to 17.00 Hrs on all working days.
9. The tenders will be opened by the Local Implementation Committee in the room of the Principal Commissioner of Income-tax-7, 2nd Floor, Wanaparthy Block, Aayakar Bhavan, No.121, Uthamar Gandhi Salai, Nungambakkam, Chennai 600034 in the presence of such applicants or their authorized representatives duly authorized by the tenderer who are present at the time of opening of the Tenders. The dates for opening technical and financial bids are as under:
- | | |
|---------------|--|
| Technical Bid | : 21 st January, 2019 at 3.30 P. M. |
| Financial Bid | : 21 st January, 2019 at 4.30 P. M. |
10. If due to unforeseen circumstances or administrative requirements, the applications cannot be opened on the above mentioned date, time and place, the same will be opened at a place and on a subsequent date as would be notified to the tenderers.

11. Tenders submitted late will not be considered.
12. The tender details are also available at the Notice Board in the O/o **Joint Commissioner of Income Tax, Non-Corporate Range-22, 1st Floor, No.7, Ramakrishna Street, Tambaram West, Chennai 600045** and websites www.tnincometax.gov.in
13. This office reserves the right to postpone/and/or extend the date of receipt, opening of bids or to withdraw the same without assigning any reason thereof.
14. All the rates must be written both in figures and words. Corrections, if any, are to be made by crossing out, initialing, dating and rewriting. In case of discrepancy between the words and figures, the rates indicated in words shall prevail. All overwriting/cutting, insertions should be authenticated and attested.
15. Rates/Quotations should be signed by the authorized signatory of the firm / agency and should have the current business address of the firm / agency.
16. The bidder shall sign and stamp each page of this bid document and all other enclosures appended to it as a token of having read and understood the terms and conditions contained herein and submit the same.
17. The bidder must comply with the rates/quotations, specification and all terms and conditions of contract. No deviation in the terms and conditions of the contract shall be entertained unless specifically mentioned by the bidder in the rate/quotation and accepted by the department. In case no bidder is satisfying the technical/financial terms of the department, the entire tender process would be cancelled and the decision of this office shall be final.
18. An Earnest Money Deposit (EMD) (returnable if the bid is not successful) of Rs.25,000/- (Rupees Twenty Five Thousand Only) through demand draft favouring the ZAO, CBDT, Chennai should be enclosed with the Technical bid. No interest will be payable on the EMD. The EMD of the successful bidder will be retained till the completion of the contract. In case the successful bidder fails to sign the contract or does not start the assigned work in stipulated time, the EMD will be forfeited.
19. The successful bidder will have to furnish 10% of the total value of the contract as performance security in favour of ZAO, CBDT, Chennai in the form of account payee Demand Draft or a Bank Guarantee from a commercial bank before issuing of work order. Performance security should remain valid for a period of sixty days from the date the ASK begins to function. The performance security will be returned subsequently.

20. The Successful bidder shall undertake to service and maintain the entire ASK including all the equipments, fixtures etc for 2 years. A sum of 5% of the total value of contract will be held by this office in order to attend to any work if the contractor fails to maintain/repair defects as and when necessary. The balance sum from out of 5% will be paid to contractor after the end of 2 years.
21. This office reserves the right to summarily reject any tender application without assigning any reason.
22. For any clarification, in the matter, prior appointment may be made with **Shri G. N. RAGHAVENDRA RAO, IRS, Nodal Officer (ASK), Joint Commissioner of Income-tax, Non-Corporate Range-22, Chennai** at the Office or on the telephone number 044-22261828 / Mobile 8985970154.

THE SCOPE OF WORK :-

- i. The recipient of contract is required to set up the ASK as per specifications contained in STANDARD BRANCH LAYOUT AND SPECIFICATION BOOKLET FOR SEVOTTAM CENTRES available with the **Joint Commissioner of Income-tax, Non-Corporate Range-22, 1st Floor, No.7, Ramakrishna Street, Tambaram West, Chennai 600045**. However, the exact use of space for creation of ASK can only be ascertained by site visit. The contract includes provision of computers including required software (with antivirus), printers, air conditioners, LCD, UPS with 5 hours back up and other electrical items and equipments as per the specifications in the documents which will be provided on request.
- ii. The recipient of the contract will also be required to do other works arising out of shifting of office equipment/furniture in space allocated to the ASK. The work shall be specified during physical inspection by the recipient.
- iii. The recipient shall carry out the work subject to approval by the Principal Commissioner of Income-tax-7, 2nd Floor, Wanaparthy Block, Aayakar Bhavan, Nungambakkam, Chennai 600034 or any other person nominated by him for the same.
- iv. The material to be used shall be as per specifications given in the document available with the **Joint Commissioner of Income-tax, Non-Corporate Range-22, 1st Floor, No.7, Ramakrishna Street, Tambaram West, Chennai 600045**.
- v. The recipient shall design the ASK with respect to the space available, subject to the specification mentioned in the document and get the design approved from the Principal Commissioner of Income Tax-7, Chennai.
- vi. The recipient shall complete the work of ASK in all respects and handover in working condition for the purpose of inauguration, within a period of 29 days commencing from the date of receipt of work order.

Eligibility Criteria:

- i. The applicant should be having experience of at least 10 years in design of commercial/office space (Experience in setting up of ASK centre preferred) and supervision of the work as per design.
- ii. The Applicant should have receipts from design and supervision of similar contracts of at least Rs.25 lakhs (Rs. TWENTY FIVE LAKHS) for the last three Financial Years.
- iii. The applicant should be regularly assessed to Income-tax and also have registration under service tax.
- iv. The applicant should be able to give names of at least three clients of repute for judging the quality of work, if so required.
- v. The applicant should not have been blacklisted or debarred from participating in the tenders at any point of time by any of the Central or State Government, Semi-Government or any other agencies at any point of time.

A self certificate to this effect (on all the above points) should accompany the technical Bid, along with supporting evidences.

INSTRUCTIONS TO THE BIDDERS:

1. The tender forms comprising Eligibility and qualification criteria and Financial Bid, duly filled in and complete in all aspects, shall be submitted in single sealed cover addressed to the **Joint Commissioner of Income-tax, Non-Corporate Range-22, 1st Floor, No.7, Ramakrishna Street, Tambaram West, Chennai 600045.**
2. The following information should be clearly indicated on the envelope.
 - a. Closing Date of Tender
 - b. "Tender for Aaykar Seva Kendra, Non-Corporate Range-22, Income-tax Office, Tambaram West, Chennai 600045"
 - c. Name and Address, contact number of the firm / agency.
3. Each page of the Tender document should be signed by the bidder with Seal of the Agency/Firm as a token of having read and understood the terms and conditions therein and to be submitted along with the bid form.
4. The prices and rates are to be written in both words and figures.
5. The rates should be inclusive of all taxes.
6. The bid may be rejected if it is not complete in any respect.
7. Furnishing of false, misleading, inaccurate information or particulars in the bid document or in any other manner shall lead to the disqualification of the bid and bidder at any stage or time. It shall also lead to termination of the contract, if awarded.
8. The tenderer to whom the work is awarded would furnish name, address and contact number of a person with whom the Department/Controlling Officer will keep contact, with regard to services being provided by such applicant on day to day basis.
9. During the period of the execution of work, change in rates will not be entertained under any circumstances.
10. The Local Implementation Committee will have the final right to select the suitable bidder most suited and responsive to its requirement.

Terms of Payment

1. No Advance shall be paid on allotment of work.
2. First payment for ASK shall be made only after satisfactory completion of at least the civil work involved. Further payment shall be made on completion of work of electrical and interior work. Final payment shall be made on satisfactory completion of the entire work.
3. Along with the tender, the firm / agency shall also furnish a certificate to the effect that they are agreeing to the above terms and conditions as prescribed in Annexure-III.

Sd./-
(**G. N. RAGHAVENDRA RAO**)
Joint Commissioner of Income-tax,
Non-Corporate Range-22, Chennai

ANNEXURE - I

TECHNICAL BID DOCUMENT

1.	Name of the Applicant/Bidder	
2.	Complete address of the concern along with Tel. No., Fax No. and e-mail ID	
3.	Name & Address of the proprietor/partners and/ or Directors of the concern with Tel No. & E-mail ID	
4.	Details of Contact Person(s) Name & Address of the Person with Tel. No. & E-mail ID	
5.	A brief note on the background of the applicant including professional qualifications and experience in the field of designing and supervision of office/commercial projects. The applicant should give factual reasons and details to prove their ability to complete the work in the stipulated time and with prescribed quality material. (<i>Not to exceed 250 words</i>)	
6.	Permanent Account No. (PAN)	
7.	Annual turnover during the FY 2015-16, 2016-17 and 2017-18 (Copy of return of income filed along with P&L account, Balance Sheet, etc. should be enclosed as evidence).	
8.	List of at least three reputed clients with nature and value of job done.	
9.	GST/VAT Registration Number	

DECLARATION

I/We hereby certify that the information furnished above is full and correct to the best of my/our knowledge and belief. I/We understand that in case any deviation is found in the above statement at any stage, the agency will be blacklisted and will not have any dealing with the Department in future.

(Name and Signature of Authorized Signatory with date)

ANNEXURE - II

FINANCIAL BID DOCUMENT

1. Name of the Proprietor/Registered Firm :
 2. Address of the Concern (with Tel. No., Fax & E-mail ID) :
 3. Authorised contact person(s) (with Mobile No.) :
 4. Cumulative Cost of the Project :
- (Aggregate of cost quoted for various works listed below)

<u>Sr. No.</u>	<u>Description</u>	<u>Amount (Rs.)</u>
1.	Civil Work	
2.	Electrical & Electronic Equipments (with brands)	
3.	Furniture, Fixtures & Interior Decoration(with brands)	
4.	Other costs (pl specify)	
Total		

Note: All materials and equipments supplied must meet the standards including brand and quality specified in the STANDARD BRANCH LAYOUT AND SPECIFICATION BOOKLET FOR SEVOTTAM CENTRES which may be obtained from the O/o **Joint Commissioner of Income-tax, Non-Corporate Range-22, 1st Floor, No.7, Ramakrishna Street, Tambaram, West, Chennai 600045.**

(Name and Signature of Authorized Signatory with date)

ANNEXURE-III

CERTIFICATE

We agree to the terms & conditions specified in the tender document.

Signature with Date _____

Name of the Firm _____

Seal: